

System Performance and Evaluation Committee

Minutes

11 July 2022

10:00am-11:00am

Stan Levi, Chair

Attendees: Stan Levi, Catherine Wellman, Laura Salganik, Brad Closs, Patrick Williams, Rose Burton

- Reviewed year end benchmarks and discussed formatting.
 - Notes:
 - “New homeless to decreased” is expressed as a negative because the number actually increased. Attributed this to hotline coming online. Homeless who called and were previously ‘diverted’ by hotline are now better represented in the numbers.
 - Imminent risk number only includes ‘prevention’ programs at homeless providers despite prevention work mostly happening at CAC because they do not meet the definition of homelessness and do not enter data in the same way. What is the value of looking at the prevention data if we are not seeing the larger prevention efforts? Do we need to keep this?
 - Based on the prevention data we do have, it has been less successful in FY22 over FY 21 which may be due to increased rents and rental moratorium ending.
 - Context to the numbers is important. When presenting the report, we should give it to the providers first so they can speak to why things may have changed.
 - People exiting to permanent housing is down from previous year, but still close to the mark. Decrease is most likely due to the housing push that happened in the previous year, and how many vouchers were available vs. FY22 – in addition to rents and moratorium, as mentioned with Prevention.
 - PIT also shows a negative number because the benchmark is set to indicate a decrease and the number increased.
 - Recommendations:
 - Add numbers to give the percentages context.
 - Remove quarterly data to avoid confusion caused by cumulative numbers and backdating.
 - Request Board approve reviewing report annually, with the possibility of mid-year report to see where things stand.
 - Share the benchmark reports with Program, Policy, and Process prior to Board meetings so providers can speak to the data, and so we can be sure benchmarks (and the performance indicated) is being addressed in program standards.

Committee Liaison Reports:

- Patrick reported for PPP. They are in the process of developing program standards.
- Rose reported for Executive. They are working on the Charter.
- Resource Development has been restructuring but is starting back up and hopefully there will be more to report in the future.

Other:

- Cancelled August meeting due to availability.
- Rescheduled September meeting due to holiday.